

## Access info – Live Theatre @ 21<sup>st</sup> September 2012

### **Access Information for Live Theatre**

Live Theatre is located at 29 Broad Chare, Quayside, Newcastle upon Tyne

The major landmark is the Law Courts on the waterfront – Live Theatre faces their car park just up the road from the water and opposite Tesco.

Broad Chare is part-pedestrianised but the road from the quayside is a busy one until you reach Live Theatre.

If arriving by car customers can be dropped off at the front of the building.

There is no parking at the theatre but there is a car park in the new Trinity Gardens Complex 100 metres up the road from the theatre, which can be accessed from City Road and Trinity Gardens. This is a secure car park which costs 90 per hour and is free after 5pm. There are blue badge spaces on the first floor next to a well lit, push button entrance/exit and ramp which leads out to the street at the front of Live Theatre on through a pedestrianised area.

Live Theatre is a ten minute walk from Central Station, Monument and Manors Metro Stations. The Quayside bus link (Big yellow electric bus) runs every 10 mins during the day and 20 mins at night until midnight providing safe and easy transport getting to and from the theatre. It stops at many of the cultural landmarks in Newcastle Gateshead including near to Live Theatre – you will be dropped off on the quayside itself; walk to the left of the Law courts up Broad Chare. Further information can be found at Traveline on 0871 200 2233.

It is advised to pre-book your return taxi – once the run of the show has started you can call the box office to get exact running times. Alternatively upon arrival at

the theatre please ask the staff at the box office; they will be happy to arrange one for you. There is also a Taxi rank on the quayside heading right along the river towards the Tyne Bridge and then right when you have passed under it.

Access to the theatre is direct from the pavement. The automatic Glass doors mark the entrance to the theatre, they slide open and you are in the “internal street” and main entrance way to all of the theatre’s amenities, including the atrium space from where all of the buildings areas can be reached, either by the stairs or the lift.

To the left of this street immediately through the sliding doors is the Box Office. Here you can pick your tickets and headsets.

The door after the Box Office counter is the ground floor entrance to the theatre, but these may not yet be open when you arrive at the venue. If you continue up the internal street you will find out bar area. This is where audiences wait for the “Doors Open” announcement which means the hall is ready for patrons to take up their seats. The bar has a low-level serving area at the left hand side. It is open before, during and after our shows and is furnished with chairs around tables but these do not block access to the toilets. There is a room called the Undercroft just off this area with comfy sofas and chairs on which to relax – this grade 1 listed space does have cobbled floors so caution is required, especially in heels!

There is a wheelchair accessible toilet immediately to the left of the bar. The main public toilets are opposite the bar – gentlemen straight ahead, ladies to the left. There are no two ways about it – the ladies toilets in this area are very small, doors open outwards to make access a little easier but it can get “cosy” in here. However, there are also toilet facilities to the rear of the auditorium on both floors which are much more accessible and less crowded.

There is one main entrance to the theatre on the ground and first floors. The layout of the venue is rather informal in that some of the seats are un-numbered ones, arranged free form around tables. The Front of house staff at the entrance to the theatre direct all audiences member to their seats due to this unique arrangement.

To get to the Balcony take the lift to the 1<sup>st</sup> floor. Go through one door straight ahead of the lift and turn right. There will be a member of Front of House here to direct you to your seat.

At Live Theatre Guide dogs are welcome throughout the building. Please advise the Box Office when you book if you will be bringing your guide dog with you. Assistance dogs can be taken into the auditorium but we would welcome advance notice of this to accommodate you in the most appropriate area. Dogs may be looked after by a member of staff by prior arrangement.

The Box Office is open from 10am-5.30pm Monday to Friday. It is also open 2 hours before until 30 minutes after evening and weekend performances. The building is closed on Saturday and Sundays, unless there is a performance.

If you have any enquiries about seating or any special requirements, please call the Front of House Team on 0191 269 3489 or the Box Office on 0191 232 1232.